

K-12 PRODUCT AUTHENTICATION METHODS Frequently Asked Questions

ProQuest & eLibrary Resources

IP Authentication

IP authentication allows you to authenticate all your ProQuest products using a computer IP address, or range of IP addresses. We use your IP address much like you would a home address -- it identifies who you are on the Internet. IP authentication allows for seamless, direct access. Users simply go to the ProQuest database log in URL and are immediately authenticated, with no additional entry of user names or passwords. This saves you time, by removing the need to enter user names and passwords on many different computers; and it ensures only authorized users on your network use your subscription.

Who are good candidates for IP authentication?

Schools or libraries that do not go through a common IP (shared IP addresses).

How can I start using IP authentication?

Please contact our technical support department at 800.521.0600 x 7113. We'll need to ask you two questions:

Do you share IP addresses with any other schools or libraries?

What is the IP address or IP range you are using?

Referring URL

Referring URL allows you to authenticate products directly from your own web page, such as a Media Center page. We use the URL address for this page to identify who you are on the Internet. This method allows for seamless, direct access. It saves you time, by removing the need to enter user names and passwords on many different computers; and it ensures only authorized users on your network use your subscription.

Who are good candidates for referring URL authentication?

Schools or libraries that have their own internal web sites that cannot be accessed from the outside world via the web.

This feature works well for remote users accessing your databases from home. The way it works is simple. If a user is coming from a specific URL address (such as your Media Center's home page) that is referenced in our system, the user is then immediately authenticated and granted access.

How can I start using referring URL?

Please contact our technical support department at 800.521.0600 x 7113. We'll need to ask you a few questions:

What's the URL for the web page where the link to your ProQuest products will be placed?

Does this page have some type of security, such as a prompt for a user name/password or library card number? If not, a ProQuest technical support representative can help set up prompts on your page for user names/passwords or library card information.

Library Card or Student ID

This authentication is designed for schools and libraries that employ student ID's or library cards and wish the students to use their individual card numbers to gain access to ProQuest products.

Who are good candidates for library card or student ID authentication?

Schools or libraries that have issued library cards or student IDs and want to use them for product access.

How can I start using library card or Student ID authentication?

Please contact our technical support department at 800.521.0600 x 7113.

User Name & Password

This allows you to enter a user name and password. You may elect to save your user name and password on your computers. This is commonly referred to as saving access information in a special file called a cookie. When end-users return to ProQuest in the future, they won't have to log in by entering their user name and password again. Our site will instead read their saved user name and password and allow them to continue.

Who should use user names and passwords?

Locations that can't use IP or referring URL authentication.

Remote users accessing ProQuest products from home or other locations.

How can I start using user name & password?

Please contact our technical support department at 800.521.0600 x 7113.

If you have additional questions about the best authentication method for your school or media center, please contact ProQuest technical support at 800.521.0600 x 7113.

SIRS Resources

IP Authentication

IP authentication allows you to authenticate all your SIRS products using a computer IP address, or range of IP addresses. We use your IP address much like you would a home address -- it identifies who you are on the Internet. IP authentication allows for seamless, direct access. Users simply go to the SIRS database log in URL and are immediately authenticated, with no additional entry of user names or passwords. This saves you time, by removing the need to enter user names and passwords on many different computers; and it ensures only authorized users on your network use your subscription.

Who are good candidates for IP authentication?

Schools or libraries that do not go through a common IP (shared IP addresses).

How can I start using IP authentication?

Please contact our technical support department at 800.521.0600 x 7113. We'll need to ask you two questions:

Do you share IP addresses with any other schools or libraries?

What is the IP address or IP range you are using?

Workstation Registration

Workstation registration allows you to share an IP range across multiple schools or libraries while uniquely registering a set of workstations with a particular school or library. This method allows you to provide a single IP range to cover multiple schools or libraries while uniquely identifying workstations for access to products. Entering a user name and password once on each workstation to be registered will enable seamless, direct access.

Who are good candidates for workstation registration?

Schools or libraries that want to provide us with a single IP range covering multiple schools or libraries while maintaining distinct account statistics or licenses for each school or library.

How can I start using workstation registration?

Please contact our technical support department at 800.521.0600 x 7113. We'll need to ask you a few questions:

Do you share IP addresses with any other schools or libraries?

What is the IP address or IP range you are using?

Referred Link

Referred Link allows you to authenticate products directly from your own web page, such as a Media Center page or from a desktop workstation. The referred link is a specially formed URL we provide you to place on your secure web page or desktop workstation that provides direct product access. This method allows for seamless, direct access. It saves you time, by removing the need to enter user names and passwords on many different computers; and it ensures only authorized users on your network use your subscription.

Who are good candidates for referred link authentication?

Schools or libraries that have their own internal web sites that cannot be accessed from the outside world via the web.

How can I start using referred link authentication?

Please contact our technical support department at 800.521.0600 x 7113. We'll need to ask you the following question:

Does this page have some type of security, such as a prompt for a user name/password or library card number?

If not, a ProQuest technical support representative can help set up prompts on your page for user names/passwords or library card information.

User Name & Password

This allows you to enter a user name and password. You may elect to save your user name and password on your computers. This is commonly referred to as saving access information in a special file called a cookie. When end-users return to ProQuest in the future, they won't have to log in by entering their user name and password again. Our site will instead read their saved user name and password and allow them to continue.

Who should use user names and passwords?

Locations that can't use IP or referring URL authentication.

Remote users accessing ProQuest products from home or other locations.

How can I start using user name & password?

Please contact our technical support department at 800.521.0600 x 7113.

If you have additional questions about the best authentication method for your school or media center, please contact ProQuest technical support at 800.521.0600 x 7113.